

ONE BY ONE MINISTRIES

MENTOR POLICIES

Below, you will find a very short list of policies that govern how the Mentor relates to the family. This set of policies is designed to help the Mentor define her relationship with the family while protecting her from undue expectations.

1. Providing money to your mentee or any member of her family is strictly prohibited. If there are obvious financial needs, talk to your coordinator about social service resources for the family.
2. Providing transportation to your mentee or any member of her family in your personal vehicle is strictly prohibited.
3. Federal Law mandates that we report child abuse, 1-800-252-5400. If you observe signs of abuse such as bruising anywhere on the body of an infant, bleeding in the eye, lethargy in an otherwise healthy, active baby, call your Coordinator. Together, decide on the next step of action. You and/or your Coordinator may call the ONE BY ONE Administrative Offices for further help. A call to the Abuse Hotline helps everyone—the baby and the mother.

Not only must child abuse be reported, but if there are obvious signs of drug or alcohol abuse by a pregnant mother, this must be reported to the Abuse Hotline as well.

4. If during a home visit you ever feel unsafe - leave.
5. When giving advice, ask yourself if the information can be misinterpreted. Medical advice is never given. If the mentee has concerns about her baby's health, you should tell her she needs to talk to her health care provider. We strongly discourage giving advice on the use of home remedies passed on from generation to generation. Medical science has proven that some of these "old remedies" are not only not effective, but dangerous as well.
6. Make sure that someone knows the time and date of your scheduled visit. (Family member, prayer partner, friend or coordinator) You might want someone to go with you if the neighborhood is unfamiliar to you.
7. Maintaining strict confidentiality is mandatory. You may not reveal the names of clients to anyone outside the One by One Ministries organization or give information about the families to anyone who is not in an official capacity of One by One Ministries or cooperating agency.